

Information Regarding Web Browsers and Updates

To maintain the highest security standards and promote the safety of your data, [BANK] utilizes encryption protocols to secure online banking communications. Transport Layer Security (TLS) is an acronym for the encryption protocol that secure communications between servers and Web browsers

Beginning July 1st, [BANK] online banking will not support TLS 1.1 and lower protocols. Higher-level protocols will be put in place for enhanced security.

Please confirm your browser meets the minimum version requirements.

If you are using Chrome, Opera, Safari, Edge, and Firefox (*with enabled auto updates*) your browser may already be up-to-date. If you are using Internet Explorer 11 your browser is up-to-date.

Is your Web browser up-to-date?

Below is a list of incompatible Web browser versions and the required updates:

Web Brower Versions	Required Update
Microsoft Internet Explorer:	
Desktop IE 10 and below	Upgrade to version 11 or higher
Mobile IE 10 and below	Upgrade to version 11 or higher
Microsoft Edge: All Versions are Compatible	
Mozilla Firefox:	
Firefox 26 and below	Upgrade to version 27 or higher
Google Chrome:	
Chrome 29 and below	Upgrade to version 30 or higher
Google Android OS:	
Android 4.4 (KitKat) and below	Upgrade to version 5.0 (Lollipop) or higher
Apple Safari:	
Desktop Safari 6 and below, for OS X 10.8 (Mountain Lion) and below	Upgrade to Desktop version 7 or higher
Mobile Safari for iOS 4 and below	Upgrade to Mobile version 5 or higher

To upgrade your Web browser you will need to search for your browser home page online and follow instructions to install the upgrade. If you have questions, please contact us at [CONTACT INFO].